

FOR IMMEDIATE RELEASE:  
October 10, 2012

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## **COCKERELL & MCINTOSH PEDIATRICS EARNS NATIONAL RECOGNITION FOR PATIENT-CENTERED CARE**

*Patient-Centered Medical Home™2011 standards emphasize enhanced care through patient-clinician partnership*

WASHINGTON, DC—The National Committee for Quality Assurance (NCQA) today announced that **Cockerell & McIntosh Pediatrics of Blue Springs and Independence** has received Recognition from the Patient-Centered Medical Home 2011 (PCMH 2011) program for using evidence-based, patient-centered processes that focus on highly coordinated care and long-term participative relationships.

The patient-centered medical home is a model of care emphasizing care coordination and communication to transform primary care into “what patients want it to be.” Research shows that medical homes can lead to higher quality and lower costs, and improve patients’ and providers’ reported experiences of care. The PCMH identifies practices that promote partnerships between individual patients and their personal clinicians, instead of treating patient care as the sum of several episodic office visits. Each patient’s care is tended to by clinician-led care teams, who provide for all the patient’s health care needs and coordinate treatments across the health care system. Medical home clinicians demonstrate the benchmarks of patient-centered care, including open scheduling, expanded hours and appropriate use of proven health information systems.

“The patient-centered medical home raises the bar in defining high-quality care by emphasizing access, health information technology and partnerships between clinicians and patients,” said NCQA President Margaret E. O’Kane. PCMH Recognition shows that **Cockerell & McIntosh Pediatrics** has the tools, systems and resources to provide their patients with the right care at the right time.”

To receive recognition, which is valid for three years, **Cockerell & McIntosh Pediatrics** demonstrated the ability to meet the program’s key elements embodying characteristics of the medical home. The standards are aligned with the joint principles of the Patient-Centered Medical Home established with the American College of Physicians, the American Academy of Family Physicians, the American Academy of Pediatrics and the American Osteopathic Association.

**Cockerell & McIntosh Pediatrics** met key program components in the following areas:

- Written standards for patient access and continuity of care

- Use of patient feedback materials
- Appropriate use of charting tools to track patients and organize clinical information
- Responsive care management techniques with an emphasis on preventive care for individual patients and for the entire patient population
- Adaptation to patient's cultural and linguistic needs
- Use of information technology for prescriptions, test and referral tracking and coordination with other health care providers
- Use of evidence-based guidelines to treat chronic conditions
- Measurement and reporting of clinical and service performance

To find clinicians and their practices that have been recognized by the Patient-Centered Medical Home 2011 program please visit <http://recognition.ncqa.org>. For further information, contact NCQA Customer Support at (888) 275-7585.

#### **ABOUT NCQA**

NCQA is a private, non-profit organization dedicated to improving health care quality. NCQA accredits and certifies a wide range of health care organizations. It also recognizes clinicians and practices in key areas of performance. NCQA's Healthcare Effectiveness Data and Information Set (HEDIS®) is the most widely used performance measurement tool in health care. NCQA is committed to providing health care quality information for consumers, purchasers, health care providers and researchers.

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